

EMMANUEL FRU

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Education

UNR College of Business Business Leadership	Nevada/USA July 2022
THE ICT UNIVERSITY Bachelor of Science in ICT	Yaoundé/CM June 2018
SIANTOU UNIVERSITY Associate Degree Electrical & Electronics Engineering (Telecommunications)	Yaoundé/CM October 2015

Experience

THE STRETCH LOFT VENTURES BALTIMORE (Remote) Digital Transformation Officer <ul style="list-style-type: none">Implement and optimize GoHighLevel CRM, enhancing client management and appointment scheduling processes.Customize CRM workflows to align with specific needs, ensuring efficiency and a seamless user experience.Implement tools and plugins to facilitate social media interactions and promote services, creating a cohesive online presence.	Maryland, USA January 2023
THE ICT UNIVERSITY (Part-Time) AWS Academy Director & CPOC <ul style="list-style-type: none">Spearheaded the AWS Academy Cloud Practicum and Operations Center (CPOC) at the ICT University.Designed and implemented cloud-focused curricula aligned with industry standards and AWS best practices.Mentored and guided students in gaining hands-on experience with AWS services, preparing them for real-world scenarios.	Yaoundé, CM October 2022
STEM IGNITE ICT-U Foundation USA, Louisiana (Volunteer) STEM Program Director <ul style="list-style-type: none">Lead the STEM Ignite program with a focus on inspiring and guiding kids towards STEM careers.Developed engaging and interactive STEM curricula designed to ignite curiosity and passion in young minds.Collaborated with schools and communities to expand STEM outreach programs, reaching a broader audience.	Yaoundé, CM August 2021
The ICT University IT Consultant Course Instructor <ul style="list-style-type: none">Design and implement comprehensive solutions, spanning from digital marketing strategies to enhancing web visibility and implementing smart digital signage boards.Collaborate closely with partner companies, including MTN, CAMTEL, and ANTIC, to implement a diverse range of technology solutions tailored to the university's needs.	Yaoundé, CM August 2021

- Spearhead digital marketing initiatives, leveraging innovative approaches to enhance the university's online presence and outreach.

WDL TECHNOLOGIES

Lagos, Nigeria (Remote)
2018

I.T Support Technician

- Expertly diagnosing and resolving WordPress website issues
- Navigating the intricacies of WHM, cPanel, and Plesk to ensure seamless hosting.
- Collaborating closely with clients to ensure their web presence remains secure and efficient.
- Staying at the forefront of web hosting trends and WordPress updates.

ELECTRAM ENGINEERING

Yaoundé, CM

Co-Founder | CTO

2018

- Implemented IT Infrastructure for smooth day to day operations of the company
- Established robust IoT-based remote monitoring solutions.
- Enabled real-time monitoring and predictive maintenance.
- Worked closely with cross-functional teams for cohesive project execution.
- Collaborated on R&D efforts to stay at the forefront of renewable energy advancements.
- Fostered a culture of innovation within the organization.
- Implemented and maintained CRM for the company

MINISTRY OF SCIENTIC RESEARCH AND INNOVATION

Yaoundé, Cameroon

I.T Support Technician

2017

- Established a Linux-based emailing server utilizing Postfix and Dovecot, configured for external SMTP.
- Troubleshoot and resolved various network issues to ensure seamless connectivity.
- Managed cyber threats and implemented security measures for workstations.
- Conducted routine maintenance of computer systems and network infrastructure.
- Responded to staff queries and issues, offering timely and effective technical support.
- Conducted regular data backup and recovery operations to protect critical information.
- Collaborated with team members on IT projects and network expansion plans.
- Documented IT processes and maintained logs of daily technical operations and support activities.

CAMTEL

Bamenda, Cameroon

Telecommunications Technician

2014

- Maintaining and optimizing IPTV network infrastructure.
- Troubleshooting and resolving fiber optic connectivity issues in FTTx systems.
- Addressing and fixing ADSL network connectivity problems.
- Developing Bash scripts for automated network monitoring and analysis.

Leadership and Activities

MANDELA WASHINGTON FELLOWSHIP

Nevada, USA

2022 Fellow in Business Leadership Track

Jun 2022 – Aug 2022

- Engaged in academic sessions covering key aspects of business development, strategic planning, and entrepreneurship.
- Participated in practical workshops on business management, including finance, marketing, and operations.
- Completed leadership training workshops, enhancing skills in business leadership and team management.
- Attended networking events, establishing connections with business leaders and fellow entrepreneurs.
- Visited various local businesses, learning about American business practices and operational models.

DELOITTE / iGMLP

Washington, USA

Professional Development Fellow

Jan 2023 – March 2023

- Participated in one-on-one meetings and workshops with Deloitte's subject matter experts, gaining valuable insights and unlearning outdated approaches.
- Collaborated with the Deloitte team for strategic alignment, crucial for the growth and success of his ventures.
- Analyzed and re-evaluated his business strategies, resulting in the identification of new opportunities and clearer pathways for future aspirations.

MWF RECIPROCAL EXCHANGE GRANT

Yaoundé, CM

2022 Grant Recipient

Jan 2023 – March 2023

- Actively confer and report with the Deloitte Team in Washington DC, contributing to collaborative projects and initiatives.
- Engage with subject matter experts to align personal and career development objectives with Deloitte's strategic goals.

Technical Skills:

- Linux Administration
- Network Administration (TCP/IP, DNS, DHCP)
- IT Support / Helpdesk
- Remote Desktop Support
- Cybersecurity Fundamentals
- Hardware and Software Troubleshooting
- Windows & macOS Management
- Virtual Private Network (VPN)
- Data Backup and Recovery
- Microsoft Office 365
- Web Hosting (WHM cPanel, Plesk)
- Agile Scrum Methodology
- Programming Languages (Python, PHP, JavaScript)
- Cloud Platforms (AWS, Azure, GCP)
- CRM Systems (SuiteCRM, SugarCRM, GoHighLevel)

Expertise:

- Digital Transformation
- IT Project Management
- Customer Service and Communication
- Problem-Solving and Analytical Skills
- Time Management and Adaptability
- Collaboration in Remote Teams

Language:

- English – IELTS BAND 8
- French – Fluent

Certification:

- Google I.T Support Certificate
- AWS Certified Solutions Architect – Associate
- AWS Academy Educator

Interests:

1 – Reading 2 – Hiking 3 – Cooking 4 – Anime 5 – Robotics & IoT Tinkering